

Duke Medical Centre Newsletter

Inside this issue:

Farewell to Dr Lightfoot	1
Flu Jab entitlement	1
Early Closing	2
Podiatry/Chiropody	2
Regular Opening times	2
What to do when the surgery is closed	3

Useful Telephone Numbers:

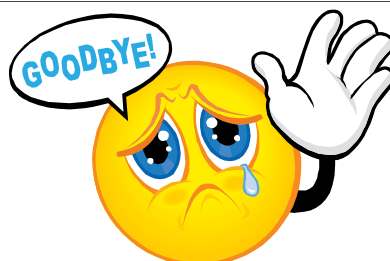
- Appointment Line:
0114 2722100
- Visit Line:
0114 2720689
- Prescription Line:
(Between 11-2pm)
0114 2720689
- Results:
(between 1-4pm)
0114 2720689
- NHS Direct:
0845 46 47
- Darzi Centre Walk-in Clinic
0114 2412700

Announcement from Dr Lightfoot

We are sad to say that Dr Lightfoot announced earlier this month that she will be shortly retiring.

She will still be at the surgery until the end of June 2011.

We would like to wish her all the best, and hope that she has an enjoyable retirement



Do you fit the criteria for the flu jab??

To be entitled to receive the flu jab you need to fit in to one or more of the following criteria:

- Diabetic
- CHD/COPD/CKD
- Asthmatic
- Hypertension
- Over 65

If you fit any of this criteria then you are eligible for the flu jab.

We are running out of flu jabs so they will now be given on a first come first serve basis, and when our current stock of flu jabs run out, we wont be getting any more in stock, and therefore wont be giving any further flu jabs, even if you do fit the criteria.

Unfortunately, if you do not fit this criteria we cannot give you the flu jab, even if you are willing to pay. This is because the people who are most at risk at contracting flu have to be a priority for the NHS.



Early Closing - Wed 09.02.2011

Please note that on Wednesday 9th February the surgery will be closing early due to doctor training.

The phone lines will be transferred to the Out of Hours Service at 12.00pm and the surgery will be closing at 16.30.

There will be a surgery running from 14.00 - 16.00 but these will be for booked appointments ONLY.

There will be no emergency services within the surgery, anything that is medically urgent that cannot wait until the next day would have to attend the Darzi Centre located on Broad Lane in town.

The Baby Clinic will be running as normal for patients who have booked appointments.

Podiatry/Chiropody

As some as you may well be aware, the Chiropody service that usually runs at the surgery will no longer be taking place.

Should you wish to continue your podiatry/chiropody treatment, then please ask one of the reception staff for a self referral form which you can fill out and receive treatment elsewhere.

The form is a short questionnaire which asks you a range of questions regarding your treatment. Once you have filled in this form, hand it back to reception where we will then fax the form off for you and you will be contacted with an appointment in due course.

Surgery Regular Opening Times

Monday: 7.00 - 18.00

Tuesday: 7.00 - 18.00

Wednesday: 7.00 - 18.00

Thursday: 7.30 - 12.00

Friday: 8.30 - 18.00

Saturday & Sunday: Closed

Although that on a Monday to Thursday the surgery opens earlier than 8.30am, please note that the telephone system does not get transferred back from Out of Hours Service until 8.30am. Appointments to see the doctor are also not released until 8.30am.

Where do I go if I need to see a doctor when you are closed???

There are a number of places where you can either speak to or be seen by a doctor or a health care professional when the surgery is closed.

If you are wanting to speak to a doctor for advice or a home visit then all you have to do is ring the surgery on: 0114 2720689 and you will be automatically transferred to the Out of Hours Service and can speak to a qualified health advisor who can advise you on the appropriate course of action.

The Out of Hours service is available from 06.00pm - 08.30am Monday - Friday and all day Saturday & Sunday. The Out of Hours service is also available on Bank Holidays.

Should you want to be seen by a doctor then there are a number of Walk-In centres situated in Sheffield that you can attend for minor ailments. There is no appointment necessary, you can just walk in!!

Sheffield City GP Health Centre

Rockingham House
75 Broad Lane
Sheffield
S1 3BP
Tel: 0114

Walk-in as an unregistered patient and see a GP or a nurse without an appointment

Sheffield NHS Walk-In Centre

B Floor
Royal Hallamshire Hospital
Glossop Road
Sheffield
S10 2JF

The Walk-in Centre offers fast and convenient access to healthcare advice and treatment for minor illnesses.

Sheffield Minor Injuries Unit

B Floor
Royal Hallamshire Hospital
Glossop Road
Sheffield
S10 2JF

The Minor Injuries Unit provides treatment for adults for less serious injuries, such as sprains, cuts and grazes.

To see a doctor for an urgent matter the you can attend the Accident and Emergency department at:

Northern General Hospital

Herries Road
Sheffield
S5 7AU

Northern General Accident and Emergency is for adults over the age of 16.

Sheffield Children's Hospital

Western Bank
Sheffield
S10 2TH

Sheffield Children's Accident and Emergency is for children under the age of 16.

For anything life threatening that requires urgent medical attention, then you should ring 999 and ask for an ambulance.

Forgot to hand your prescription in to the chemist to get your tablets dispensed??

No need to ring a doctor or the out of hours service, just take it to one of the out of hours chemist listed below:

Lloyds Pharmacy

3-7 Alderson Road
Sheffield,
S2 4UA
Tel: 0114 258 4116

Wicker Pharmacy

55-57 Wicker
Sheffield, S3 8HT
Tel: 0114 272 7676
www.wicker.co.uk/pharmacy

Needing urgent dental attention and your regular dentist is closed??

Then ring the Emergency Dentist on:
0844 736 8440

The Urgent Dental Care line is available day and night, 365 days a year, for both adults and children.



Primary Business Address
Your Address Line 2
Your Address Line 3
Your Address Line 4

Phone: 555-555-5555
Fax: 555-555-5555
E-mail: someone@example.com

This would be a good place to insert a short paragraph about your organization. It might include the purpose of the organization, its mission, founding date, and a brief history. You could also include a brief list of the types of products, services, or programs your organization offers, the geographic area covered (for example, western U.S. or European markets), and a profile of the types of customers or members served.

It would also be useful to include a contact name for readers who want more information about the organization.



Your business tag line here.



Back Page Story Headline

This story can fit 175-225 words.

If your newsletter is folded and mailed, this story will appear on the back. So, it's a good idea to make it easy to read at a glance.

A question and answer session is a good way to quickly capture the attention of readers. You can either compile questions that you've received since the last edition or you can summarize some generic questions that are frequently asked about your organization.

A listing of names and titles of managers in your organization is a good way to give your

newsletter a personal touch. If your organization is small, you may want to list the names of all employees.

If you have any prices of standard products or services, you can include a listing of those here. You may want to refer your readers to any other forms of communication that you've created for your organization.

You can also use this space to remind readers to mark their calendars for a regular event, such as a breakfast meeting for vendors every third Tuesday of the month, or a biannual charity auction.

If space is available, this is a good place to insert a clip art image or some other graphic.



Caption describing picture or graphic.